What Goes into Starting a New Rail Service
The Hartford Line Experience

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Background

The service provider conducted crew testing and training along the Hartford Line with a Shore Line East train.
Pre Service
Creating a Team

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| sawinski.sullivan ARCHITECTS | ASC | RUMNEY ASSOCIATES | |
Agreements

- 30 agreements
- 7 separate construction contracts
- First-ever “Not to Exceed” Price and Schedule Agreement with Amtrak
- One service with two operators
Safety
ADA Compliance
Listening to Passengers
Passenger
Train Information
Station Parking